No.8-11/2020-EE.1 Government of India Ministry of Education (Shiksha Mantralaya) Department of School Education and Literacy

New Delhi, the 23rd October, 2020

Subject: Nation-wide Pension Adalat - reg.

Please find enclosed a copy of e-mail dated 21" October, 2020 received from Department of Pension & Pensioners' Welfare on the subject mentioned above for information and taking further necessary action.

(Om Prakash Singh)

SO (EE.1)

Heads of Autonomous Organizations

्डा० क्षत्रपति शिवाजी, आई.ए.एस. सचिव

Dr. Kshatrapati Shivaji, IAS Secretary Tel. 011-23742133 Fax 011-23742546 Email secy-arpg@nic.in



भारत सरकार,
कार्मिक, लोक शिकायत तथा पेंशन मंत्रालय,
पेंशन एवं पेशनभोगी कल्याण विभाग,
लोकनायक भवन, खान मार्किट,
नई दिल्ली-110003
GOVERNMENT OF INDIA,
MINISTRY OF PERSONNEL, PUBLIC GRIEVANCES
& PENSIONS,
DEPARTMENT OF PENSION & PENSIONERS WELFARE
LOK NAYAK BHAWAN, KHAN MARKET

NEW DELHI-110003

F.No. 1/39/2020-P&PW(E)

21st October, 2020

Dear Secretary,

The Department of Pension & Pensioners' Welfare has been conducting Pension Adalats across Ministries, throughout the country, as part of Good Governance, to minimise Pensioners' grievances. As you may be aware, redressal of Pensioners' grievances is high on the agenda of the Government.

- 2. It has been decided, to convene a nation-wide Pension Adalat in the month of December, by each Ministry/Department/Organization/Field formation through Video Conferencing, for which, a suitable date shall be communicated in due course. The main objective of this Adalat would be prompt resolution of pensioners' grievances, within the framework of extant policy guidelines.
- 3. The hallmark of the Adalat would be leveraging digital technology to conduct the Adalat through VC. While holding these Adalats, each Ministry should ensure the presence of all concerned stake-holders viz. HoD, DDO, PAO and officials of concerned Banks, at the Pension Adalat from their respective locations on VC. A notice, in advance, intimating the time and link for the Video Conferencing for the Adalat, should also be sent to the concerned Pensioner for their participation, if they so desire. For effective resolution of the grievances, it is imperative that the Departments should examine the cases in advance and make extensive preparations for the Adalat. Only those grievances are to be taken up which fall within the extant Pension policy/guidelines. Family Pension cases should be given priority. The Ministries/Departments/Organization having field formations in different parts of the country may organise the Pension Adalats in these formations also on that day, so that this effort has a pan-India effect.

...conti.2/-



4. A nodal officer, may please also be nominated from your Ministry, who shall coordinate within your Ministry as well with the Department of Pension & Pensioners' Welfare. The nodal officer will intimate the details of the cases being taken up in the Pension Adalat's of your Ministry and also intimate the outcome of the Adalat's in the prescribed proforma (copy enclosed). It is also requested that the name of nodal officer nominated from your Ministry may kindly be intimated to this Department latest by November 10, 2020.

I solicit your kind personal attention for the involvement & support of your Ministry in this exercise in making this endeavour a grand success.

with warm Juggards,

Yours sincerely

Encl: as above

(Kshatrapati Shivaji)

The Secretaries of all Ministries/Departments, Government of India

Proforma

Statement of Pension Adalats

S.No.	Total number of cases	No. of		No. of Cases
	taken up during Pension Adalats	cases resolved during Adalats	left	Unresolved/Pending

Summary of Cases.

S.No.	Name of the Petitioner	Grievance Reg. No.	Gist of the Grievance	Outcome of the Grievance in Pension Adalat
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(The above information may be sent to Shri Sanjoy Shankar, Under Secretary (E), 3rd Floor, Lok Nayak Bhawan, Dept. of Pension & Pensioners' Welfare. E-mails: sanjoy.shankar@nic.in Tel: 011-24644632)

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Regional Institute of Education

Ajmer

F.no. 4-7/Accounts/Pen./2020

Dated:

Notification

This for your kind information that Pension Adalat is to be organised virtually at Regional Institute of Education on 01-01-2021 from 12:00 Noon to 01:30 PM. Please visit our official site http://www.rieajmer.raj.nic.in for Further details/link of the video Conferencing.

This issues with the approval of the Principal.

क्षेत्रीय शिक्षा संस्थान

<u>अजमेर</u>

फ.स. 4-7/लेखा/पेंशन/2020

दिनांक

स्चना

संस्थान में 01-01-2021 को प्रात: 12:00 बजे से 01:30 बजे तक पेंशन अदालत का आयोजन किया जा रहा है । विस्तृत जानकारी / लिंक के लिए संस्थान की वेबसाइट http://www.rieajmer.raj.nic.in का अवलोकन करें।

यह सक्षम अधिकारी के अनुमोदन से जारी किया जाता है।

Pension Adalat Meet Code:-https://meet.google.com/xbs-jnco-oov